



Roku Express Kit Borrowing Policy

- Roku Express streaming players are available only to Larkspur Library resident library cardholders (ages 16 and older) so that they may stream popular TV shows and movies.
- Wi-Fi connection and a TV with an HDMI port are required to use a Roku Express streaming device. Each Roku Express is preloaded with Kanopy and The Roku Channel, in accordance with Larkspur Library collection policies.
- Roku Express streaming players may be borrowed by Larkspur Library cardholders ages 16 and older in good standing (have fines of less than \$10.00 on their account).
- The loan period is 7 days with no renewals. Rokus may not be put on hold - please call the library or ask at the Circulation or Reference Desk to see if one is available to check out.
- Roku Express players must be returned directly to a staff member at the Circulation Desk inside Larkspur Library, they may not be returned in the outside book drop or to another library.
- Borrowers may not delete any accounts or content from the Roku Express player.
- Larkspur Library is not responsible for damage to the borrower's personal devices or equipment.
- The overdue fee is \$0.50 per day. The maximum overdue charge is \$7.00, or 14 days overdue. Once overdue fees reach the maximum, the patron will be charged for the cost of the item.
- The borrower is responsible for returning all Roku parts in good condition. Failure to return **any** of the following items will result in a \$30.00 charge for the equipment, plus a \$7.00 processing fee: 1)Roku Express streaming player, 2)Remote, 3)Power adapter, 4)HDMI cable, or 5)USB power cable. The charge for a lost or damaged case is \$10.00.

Troubleshooting: If you are having trouble using the Roku Express player or have questions, please contact the library at 415-927-5005 or visit <https://support.roku.com/category/115001360548--troubleshooting> for helpful video tutorials.

***Note:** Be aware that many services which are accessible using these devices may require personal information and/or credit card authorization. In addition, many services include auto-renewal policies that will automatically charge subscription fees after an initial free trial period ends. **It is the patron's responsibility to log out of any accounts accessed and make sure that any unwanted subscriptions are canceled. The library is not responsible for any financial obligations that a patron may incur while using these devices.**