

From: [Michelle Nguyen](#)
To: [Julian Skinner](#)
Subject: Encroachment fee
Date: Saturday, November 11, 2023 10:14:48 AM

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Dear Ms. Skinner,

I'm upset that I can no longer sit outdoors to enjoy my Rulli coffee and pastry. This resolution and the tone "encroachment" punishes small businesses for doing nothing other than serving this community and offering the city an air of charm and liveliness. You are choking small businesses and this is a slap in the face to a business that, in my opinion, has been an institution for so many decades. Shame on you.

Sincerely,
Michelle Nguyen